

Municipal Offices for Communities and Return

2022
January-December

Municipal Offices for Communities and Return (MOCRs) are obligatory for all municipalities and are mandated to protect communities' rights, ensure equal access to services and create conditions for sustainable return. MOCRs directly report to the Mayor. The size and number of posts of MOCRs are determined by the percentage of communities residing in the municipality and their needs, as well as the number of planned or expected returnees or repatriated persons.

Key Documents

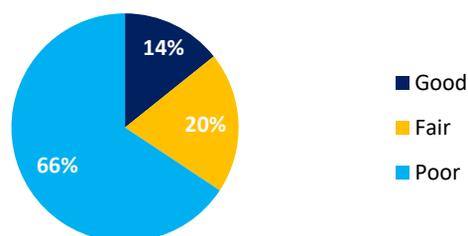
- Regulation 02/2010 for the Municipal Offices for Communities and Return;
- MOCR Terms of Reference - Standard Operating Procedures.

Establishment

MOCRs are established in 35 municipalities. There is no MOCR in Leposavić/Leposaviq, Mitrovica/Mitrovicë North, and Zubin Potok. Equivalent offices serving similar functions exist but are not counted as MOCRs in this factsheet.

Overall, MOCRs employ 138 officers and their average size is 3.9 posts per municipality.

Access to Financial Resources *

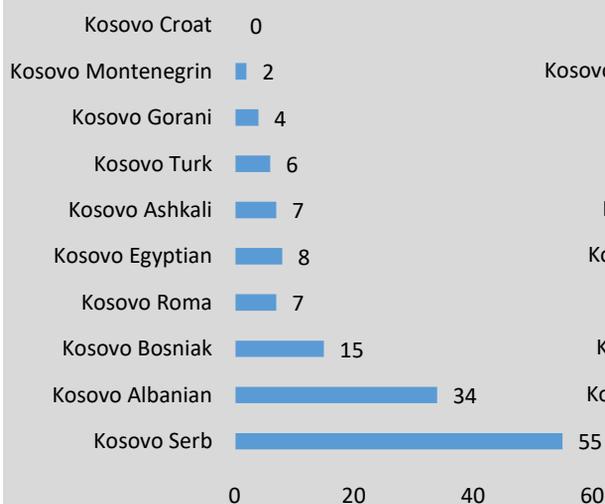


* As assessed by MOCRs

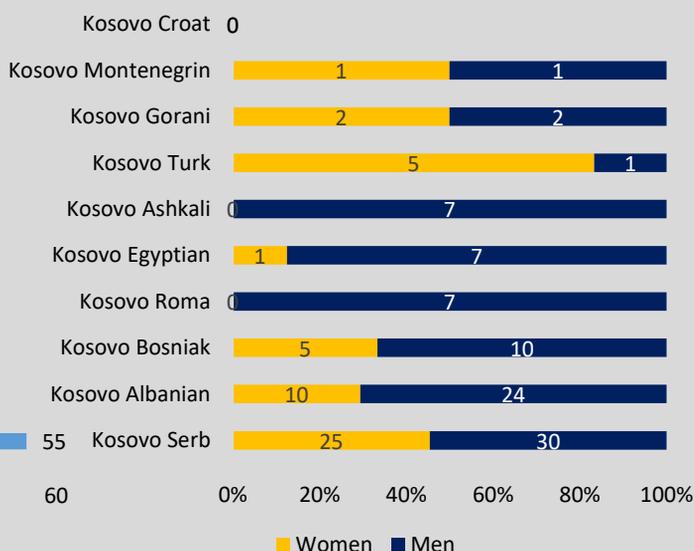
Communities and Gender Representation

Women constitute 36 per cent of MOCRs employees. Kosovo Serb and Kosovo Albanian officers comprise respectively 40 per cent and 25 per cent of the total MOCRs posts. There is at least one officer belonging to each community in Kosovo, with the only exception of Kosovo Croat community, which is not represented.

Community Representation



Gender Representation (by Community)



Performance 2022

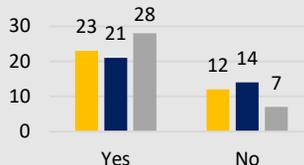
Selected Performance Indicators

Number of MOCRs that undertook key activities and substantive duties outlined in the legal and policy framework. Information is based on OSCE Mission in Kosovo field teams' regular monitoring and periodic specific reviews, as well as reports produced by municipalities, covering the years 2020 to 2022.

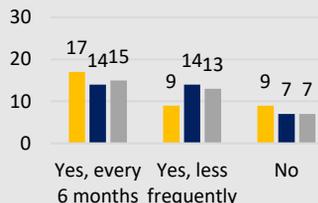
Note: data of 2021 cover the period prior to municipal elections, namely from January to October 2021.

1 – Strategy and Planning

Develop annual work plans

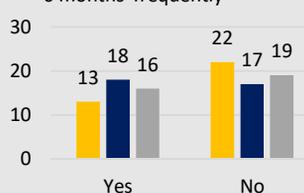


Conduct needs assessment of communities and displaced persons



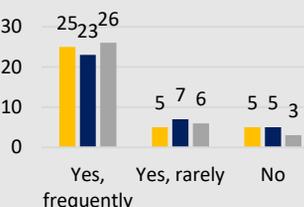
2 – Budget

Participate in the preparation of the municipal budget and submit projects targeting communities



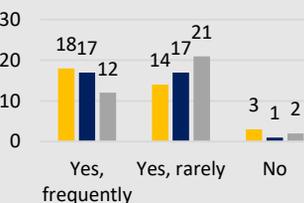
3 – Co-operation

Participate in Communities Committees meetings



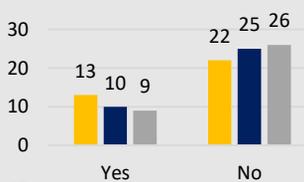
4 – Reporting

Report to the Mayor, Municipal Assembly and/or Government institutions

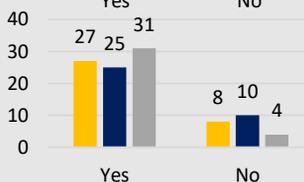


5 – Outreach and Consultation

Engage in public awareness-raising campaigns targeting communities



Conduct regular field visits to non-majority communities



2022 2021 2020

Overall Performance

MOCRs' performance scores are based on the aggregated results of performance indicators, which reflect key activities and substantive duties provided for in the relevant legal and policy framework. Performance is rated "High" when the aggregated score is above 66 per cent, "Moderate" when it ranges between 66 per cent and 33 per cent, and "Low" when below 33 per cent.

	Strategy and Planning	Budget	Cooperation	Reporting	Outreach and Consultation	Overall Performance 2022
Dečan/Dečane	High	High	High	High	High	94%
Dragash/Dragaš	Moderate	High	High	High	High	79%
Ferizaj/Uroševac	High	High	High	High	High	92%
Fushë Kosovë/Kosovo Polje	Low	Low	Moderate	Low	Low	17%
Gjakovë/Đakovica	High	High	High	High	High	92%
Gjilan/Gnjilane	High	Low	High	High	High	70%
Glogoc/Glogovac	Moderate	Moderate	High	High	Low	58%
Gračanica/Gračanice	Low	Low	Low	Moderate	Low	20%
Hani I Elezit/Elez Han	Low	Moderate	Low	Low	Low	23%
Istog/Istok	High	High	High	High	Moderate	82%
Junik	Low	Moderate	High	High	Low	55%
Kaçanik/Kaçanik	Low	Moderate	Low	High	Low	41%
Kamenicë/Kamenica	High	High	High	High	High	98%
Klinë/Klina	High	High	High	High	Moderate	83%
Klokot/Klokot	Low	Low	Low	High	Low	24%
Lipjan/Lipljan	Moderate	Low	Moderate	Moderate	Low	35%
Malishevë/Mališevo	Moderate	Low	Moderate	High	Moderate	44%
Mamuša/Mamushë/Mamuša	Low	Low	High	High	Low	38%
Mitrovicë/Mitrovica South	High	Low	High	High	Moderate	57%
Novo Brdo/Novobërdë	High	Low	High	Moderate	Low	48%
Obiliq/Obilić	High	Low	High	High	High	68%
Parteš/Partesh	Low	Moderate	High	High	Low	48%
Pejë/Peć	High	Low	High	High	High	78%
Podujevë/Podujevo	High	Low	High	High	Low	56%
Pristinë/Priština	High	High	High	High	High	90%
Prizren	High	Low	High	High	Moderate	58%
Rahovec/Orahovac	High	High	High	High	High	94%
Ranilug/Ranilug	High	Low	High	High	Low	53%
Shtime/Štimlje	High	High	High	High	High	89%
Skenderaj/Srbica	Low	High	High	Moderate	Low	59%
Štrpcë/Shtërpcë	High	High	Low	High	High	84%
Suharekë/Suva Reka	Low	High	Moderate	High	Moderate	59%
Viti/Vitina	Low	Low	High	Moderate	Low	32%
Vushtrri/Vučitrn	Low	Low	High	High	Low	41%
Zvečan/Zvečan	Low	Low	Low	Low	Low	8%
AVERAGE 2022	57%	43%	71%	74%	50%	59%
AVERAGE 2021	51%	55%	68%	78%	46%	59%

The OSCE Mission in Kosovo supports improved communities' participation in public decision-making and governance processes and institutions. To assist in this effort the OSCE Mission in Kosovo regularly monitors the performance of municipal communities' protection mechanisms. These information sheets aim to provide the relevant institutions with indicators that can assist in identifying gaps and improvement in compliance.